

## CHAA NEWSLETTER - 1 MARCH 2006

### INTRODUCTION

Welcome to the second CHAA Newsletter for 2006. As in 2005, this newsletter is one of a continuing series intended to disseminate useful sources of information to our sponsors and CHAA.net members.

This regular Newsletter is intended to update our sponsors and key stakeholders regarding key CHAA research, events, and achievements. Thanks once again to all our sponsors from the Health Capital Asset Managers' Consortium (HCAMC) jurisdictions for their ongoing support and feedback. Thank you also to our UNSW sponsors, especially those in the Faculty of the Built Environment (FBE).

Each newsletter includes a monthly Centre update including a brief list of emerging issues and a list of useful resources (usually electronic and almost always free of charge).

This month in the Centre we have been developing 2006 work plans for each of our program areas and projects. Our Governance Board will be asked to sign off these work plans at their first meeting in March and these will then guide the work of the Centre in delivery of these projects over the following 12 months. In conjunction with these works we continue to investigate and pursue other areas of research that may be funded from additional sources and that will continue to develop our research profile, reputation and academic standing within the university community. One of the areas that we are at an early stage of investigating is opportunities for partnering with industry in offering PhD scholarships to students interested in pursuing our particular areas of research. We urge you to contact us to discuss mutual interests and opportunities in this area, whether from the point of view of a potential student or as a potential supporter of this important area of research

### CENTRE UPDATE

#### CHAA Personnel

- **Tim Earnshaw**

This month we welcome to the Centre as a Research Fellow, Tim Earnshaw. Tim has had an interesting career to date. He commenced his career in the area of Civil Engineering before moving on to the health sector via community organizations, including drug and alcohol services, and an interest in teaching subjects in the area of Public Health and health administration. Tim has a particular interest in the impact of culture on the delivery of health services and spent some time in recent years working at UNSW in the Centre for Culture and Health with Professor Maurice Eisenbruch.

Tim will be working on several of the CHAA projects including the Health Facility Guidelines but will have particular responsibility for the Benchmarking and Evaluation Program.

- **Professor Franklin Becker**

Professor Frank Becker is now with us for his sabbatical leave, as per our last newsletter. Frank is an environment psychologist by training; his particular interest is workplace design in response to changing workforce demographics and composition, with a particular interest in healthcare facility design. He is currently Professor and Chair of the Department Design & Environmental Analysis, Co-Director, Design Concepts Laboratory, College of Human Ecology, Cornell University, Ithaca New York. For further information please visit <http://iwsp.human.cornell.edu>.

While hosted by CHAA, Frank will be presenting a special seminar on Wednesday March 8 at the RAI NSW Headquarters, 3 Manning St in Potts Point, commencing at 6.30pm in the Tusculum Auditorium. Cost will be RAI members – free, non RAI members - \$10, full-time students - \$5. Contact RAI on (02) 9356 2955 or for further information go to

[http://www.architecture.com.au/i-cms\\_file?page=5428/Beckertalk.pdf](http://www.architecture.com.au/i-cms_file?page=5428/Beckertalk.pdf)

## Emerging Issues Update

- **Health Facility Guidelines:**

As noted in our last newsletter, the latest updates to the NSW Health Planning Units (HPU) have been completed and have now received final approval by NSW Health on Tuesday, 28 February, 2006. These Guidelines are published on the NSW HFG website <http://www.healthdesign.com.au/nsw.hfg/>.

The staff at CHAA would like to convey their sincere thanks to all those members of the industry who gave their valuable time to review the drafts. Your comments were thoughtful, often very comprehensive and we have incorporated almost all of them into the final draft either directly or via the established editorial process.

- **NSW Health Seminar Series 2006:**

Details of the first NSW Health Seminar for 2006 will be emailed to all CHAA.net members shortly. Mark your diary date for Wednesday 5 April 2006, starting at 5.30pm (for 6pm), and the venue the same as for the successful 2005 Seminar Series – the Carlton Crest Hotel near Central Railway Station, Sydney. The theme for the first session is *Changing Models of Service Delivery: Effects on Facility Design* which will look at PECC, Rural Health Units and 23-hour Care Units. An e-mail to CHAA.net members will follow this Newsletter, with more details of the first of a series of three stimulating and engaging NSW sessions in 2006. Future diary dates are 19 July & 18 October.

## USEFUL REFERENCES:

A new risk management text has been published by Prof Martin Loosemore (Associate Dean: Research), Faculty of the Built Environment, UNSW) & colleagues: Martin Loosemore, John Raftery, Charles Reilly, David Higgon **Risk Management in Projects**, 2nd Edition, Taylor & Francis, November 2005.

Project managers in construction and civil engineering need to base their decisions on realistic information about risk and public perceptions of risk. This second edition of the original practical and straightforward text retains the easy-to-read format, but has been expanded to encompass the entire risk management process and to give a fuller presentation of how risk is generally perceived.

Several new chapters cover risk identification; risk response, crisis management and recovery, system development and risk perceptions and the chapter on risk analysis have been completely re-organised. Overall, the book de-mystifies risk management by presenting the subject in simple and practical terms, free of technical jargon, and case studies are used extensively to enliven the text and to illustrate the concepts discussed.

Orders in Australia can be placed with: Angela Tiede, Academic Manager, Palgrave Macmillan  
Address: Head Office, Tel (03) 9825 1154, Fax (03) 9825 1010 Email [palgrave@macmillan.com.au](mailto:palgrave@macmillan.com.au)

As of 2006 all Newsletter references will be included in the **CHAA website** ([www.chaa.net.au](http://www.chaa.net.au)) under the '**E-Resources**' link and are being updated into the **Bookmark Development Set**. This bookmarks set is continuously updated by CHAA research staff as part of the Knowledge Management & Infrastructure (KIM) Project managed by Steve Tipper.

A reading and reference list of resources on **Pathology and Laboratory Design** has been included in the CHAA Bookmarks Set as of the 3<sup>rd</sup> March 2006.

## Bookmark of the month



**InformED Project “Waiting for Health”** This document marks an important step in the journey towards more patient focused care in emergency departments. This resource identifies the elements essential to good design and improved management of the waiting room experience. This report can be downloaded by clicking [here](#) or going to the website at <http://www.inform-ed.com/projectdetails.asp?id=76>

Acknowledgement: Some articles cited in the CHAA Bookmarks Set were provided by the Australian College of Health Services Executives (ACHSE) Library which also offers a document retrieval service (details available via their website [www.achse.org.au/nsw/library.html](http://www.achse.org.au/nsw/library.html) )

The February 2006 ACHSE Health Planning & Management Library Bulletin is available online at <http://www.achse.org.au/ebulletin/library/270206.htm>

## FUTURE MONTHS

We intend to cover the following topics in upcoming issues of this newsletter in 2006:

March/April	Assessing the Impact of New Technologies on the design of Healthcare Facilities
April/May	Health Facility Design for Culturally & Linguistically Diverse (CALD) populations
May/June	Oral Health Unit
June / July	Rural Health Service Building Guideline
August/Sept	Benchmarking & Evaluation (literature review)
Sept/October	Asset Strategic Planning & Facilities Management (references)
Nov/December	CHAA Research Programs (brief report) + emerging issues in 2006-2007

Please email us your links for useful resources, particularly where they are relevant to the upcoming subject areas, ASAP, and for the next newsletter **by Friday, 24<sup>th</sup> March 2006**.

Please also let us know of any areas of particular interest that we can address in future newsletters.

**\*\*Don't forget to circulate the newsletter amongst your colleagues, consultants, contractors, etc\*\***

We look forward to producing future issues and to working with you in 2006.

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**Jane Carthey**

**28 February 2006**

Director, Centre for Health Assets Australasia  
Faculty of the Built Environment, The University of New South Wales  
+61 2 9385 5619 (general); +61 2 9385 5935 (fax) Website: [www.chaa.net.au](http://www.chaa.net.au)